

Student Enrollment 411

7/15/2015

[Volume 1, Issue 3]



Maggie's Messages: Account Actions

As we continue transitioning to UTRGV, I would like to remind you of important dates and the necessary actions you need to take in regards to your UTB and UTPA accounts.

Date	Action
August 31st	Sending and receiving new email from UTB or UTPA accounts is disabled.
September 1st	All new email to your UTB or UTPA account is automatically redirected to your <i>utrgv.edu</i> account.
December 31st	All UTB or UTPA accounts are closed. Login to student accounts <i>utb.edu</i> and <i>utpa.edu</i> is disabled. Access your UTB/UTPA email or OneDrive content is removed.

Starting September 1st, only UTRGV email accounts will be used to communicate official UTRGV business. This will prevent confusion and miscommunications that could result from users having more than one email account during the fall semester.

Start preserving any personal and intellectual information you wish to keep because **you will not have access to your email and OneDrive account after December 31st.** All emails and content left behind will be locked.

Learn how to [migrate](#) your UTB or UTPA email and OneDrive content to your UTRGV account at UTRGV.edu/Office365. For technical support, contact the IT Service Desk (phone numbers below). To submit a help request online, click here: www.utrgv.edu/IT-Help.

Edinburg: 956-665-2020
Brownsville: 956-882-4357 (HELP)

Thank you,
Maggie



Director Spotlight: Arnold's Answers

What most excites you about UTRGV? What comes to mind immediately is great change and great transformation. I think that I have been given an opportunity of a lifetime. We have an opportunity to invest in student aid programs to help one of the most economically depressed areas of the state and the nation. It's a catalyst to transform this community to have a well-educated, competitive workforce. UTRGV is a great laboratory for knowledge, but it's also an economic engine for this region. I see the vision of UTRGV as very bright and exciting. I'm delighted to be here, and I feel like I have the best job in the world.

What are your thoughts on the Student Service Center? The whole emphasis on a true one-stop shop and encouraging self-service is going to be a critical improvement in our services to students. A student should not have to come to our campus or come in to the center all the time to transact business. If students are done studying at 2am and they want to transact business with us, they ought to be able to do so. It's not *when* we're available to them, it's that they can transact business with us when our SSC doors are closed. I also think the openness of the center is going to enhance the teambuilding, the comradery, and the sense of unity. It's also a more effective model, and we can all support one another.

Tell us a bit about your team. The fact of the matter is we have very qualified and capable individuals in Edinburg and Brownsville. My job as a leader of the Financial Aid operation is helping my staff take their careers to the next level. That's why I focus a lot on the professional development of each and every one of my employees.

How do you spend your free time? My wife, Melissa, and I have been blessed with 3 wonderful daughters. They are my pride and joy. If you want to get me in a good mood, ask me about my daughters. I love to cook for my family, so either I'm barbecuing or preparing my daughters' favorite meals. We love to hang out and watch movies, especially comedies. My favorite actress is Sandra Bullock, and we also really like Tyler Perry.

What dish are you known for? My daughters love my BBQ ribs and BBQ chicken. I make my own sauce and seasoning. It's a secret family recipe.

What kind of music do you like? My favorite band is Fleetwood Mac, especially the song "Don't Stop". I'm also an Eagles guy, I like Neil Diamond, and Donna Summer. I also really like Carlos Santana's "Oye Como Va" and "Black Magic Woman".

What's something people may not know about you? I got hooked on Pinterest this past week, and my wife and daughters are the culprits. I want to build an outside kitchen, and they set up an account on Cast Iron Cooking and Country Cooking. I'm also the owner of a 1969 Ford Falcon Classic. It's the spitting image of the car I used to drive in college. It's blue with aluminum alloy wheels. I used to take my wife out on dates in that car.



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Financial Figures: An Update on Financial Aid

Below are some Financial Aid highlights from Arnold:

- We are projecting that in its inaugural year UTRGV will award 1/4 of one billion dollars in student assistance.
- We have awarded over 19,000 students a total of \$200 million.
- This year, UTRGV will receive the largest TEXAS Grant allocation. We have received a preliminary allocation of \$43.8 million from the state, a record amount.
- We are projecting awarding over \$100 million in Pell Grants.

Meet the Financial Aid Team

Director of Financial Aid: Arnold Trejo
Business Analyst II: Aida Patino
Financial Aid Coordinator: Allysa Luna
Student Financial Services Assistant I: Amanda Ramirez
Senior Financial Aid Coordinator: Brenda Cowart
Student Financial Aid Officer II: Clarissa Martinez
Office Assistant II: Claudia Fraire
Financial Aid Manager: Daniel Yarritu
Senior Associate Director: Elias Ozuna
Senior Financial Aid Coordinator: Eloisa Ybarra
Business Analyst III: Evelyn Pecero
Financial Aid Coordinator: Felipe Olivarez
Financial Aid Coordinator: Hernan Hernandez
Financial Aid Coordinator: Irene Cardenas
Associate Director Financial Aid Operations: Jael Garcia
Financial Aid Coordinator: Jesse Pierce
Associate Director Financial Aid Operations & Community Liaison: Juan Bautista
Business Analyst I: Justin Elias
Associate Director Financial Aid: Karla Flores
Student Financial Aid Officer II: Lariza Garcia
Financial Aid Coordinator: Orlando Hinojosa
Student Financial Services Center Supervisor: Pedro Garcia
Financial Aid Manager: Raul Cavazos
Student Financial Aid Officer II: Rebekah Sepulveda
Financial Analyst: Robert Gray
Financial Aid Coordinator: Robert Trevino
Student Financial Aid Officer II: Roberto Flores
Business Analyst III: Roy Garza
Financial Aid Coordinator: Susana Hernandez
Financial Aid Coordinator: Sylvia Alafa
Student Financial Services Assistant II: Theresa Dale
Student Financial Aid Officer II: Veronica Dominguez
Student Financial Services Assistant II: Vianhay Lopez

Consideration Corner: Articles and Videos

As we head into the new school year, we have a unique opportunity to re-envision student services on campus and to establish a new team culture reflective of our expanded mission. As we work together to build our new team, I look forward to sharing more resources with you and hearing your ideas.

Article

- [The Secret Sauce of Teamwork](#)

Video

- [The happy secret to better work](#)

